

## SERVICE APPLICATION

Cell       Home Phone       Internet       Digital TV

Applicant Name/Contact \_\_\_\_\_

Service Address \_\_\_\_\_

PO BOX/RR# \_\_\_\_\_ ON, Postal Code \_\_\_\_\_

Rent       Own      How long? \_\_\_\_\_ Landlord: \_\_\_\_\_

SIN: \_\_\_\_\_ Date of Birth (m/d/year): \_\_\_\_\_

Contact Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Work Number: \_\_\_\_\_

# of Years: \_\_\_\_\_

### Spouse/Co-User Information

Full Name: \_\_\_\_\_

Date of Birth (m/d/year): \_\_\_\_\_

SIN: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Place of Employment: \_\_\_\_\_

Authorized Users on Account:      Credit References:  
1      1

2      2

3      3

Name of Banking Institution: \_\_\_\_\_ Location: \_\_\_\_\_

I/We understand that the account is my/our responsibility. The charges incurred on this account will be paid in full by the last day of every month via preauthorized payment for services to remain active. If preauthorized payment is declined for any reason services will be immediately suspended until said payment is made.

In connection with my application for service with Brooke Telecom, I hereby take notice that Brooke Telecom may be procuring and referring to a consumer credit report regarding my credit information. I hereby consent to the disclosure of such information. I understand and agree that this information will be used to establish service and that a suitable deposit may be required.

I/We declare that I/We are eighteen years of age or over. The above information is and will be true and correct. By signing below, I/We understand and accept the terms & conditions as outlined on the Brooke Telecom website, and/or have requested a copy for personal records.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Brooke Telecom understands that your privacy is very important and is committed to maintaining the privacy, security & accuracy of your personal information. Brooke Telecom has implemented a Privacy Policy to limit the collection, usage & disclosure of personal information to only what is needed to properly fulfil the requirements for service with Brooke Telecom. Brooke Telecom respects your privacy. Your email will not be shared and will only be used to notify you of anything pertaining to your services with us, such as outages or promotions.

## Payment Options

<input type="checkbox"/> Preauthorized Payment (cheque attached)	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard
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Card Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

CVV code (on back of card): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

<input type="checkbox"/> Paperless Billing <b>\$1.00 Credit</b>
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Email: \_\_\_\_\_ E-bill Password: \_\_\_\_\_  
(Must be at least 8 characters)

Please choose the services you would like to receive from Brooke Telecom in the boxes provided:

### 1. Home Phone: ( ) -

<input type="checkbox"/> Basic Home Phone <b>\$26.12</b>
<input type="checkbox"/> Calling Feature Bundle <b>\$10.00</b>
<input type="checkbox"/> Visual Call Waiting with the Bundle <b>\$0.99</b>

### Other available calling features:

<input type="checkbox"/> Call Display <b>\$5.00</b>	<input type="checkbox"/> Voicemail <b>\$4.95</b>	<input type="checkbox"/> Simultaneous Ring <b>\$3.00</b>	<input type="checkbox"/> Selective Call Rejection <b>\$3.00</b>
<input type="checkbox"/> Call Waiting <b>\$2.00</b>	<input type="checkbox"/> Voicemail to Email <b>\$2.95</b>	<input type="checkbox"/> Distinctive Ring <b>\$5.00</b>	<input type="checkbox"/> 900/976 Block <b>FREE</b>
<input type="checkbox"/> Visual Call Waiting <b>\$8.00</b>	<input type="checkbox"/> Call Forwarding <b>\$3.00</b>	<input type="checkbox"/> Call Return <b>\$0.75/use</b>	<input type="checkbox"/> International Block <b>FREE</b>
<input type="checkbox"/> 3-Way Calling <b>\$3.00</b>	<input type="checkbox"/> Call Transfer <b>\$3.00</b>	<input type="checkbox"/> Busy Call Return <b>\$0.75/use</b>	

Telephone book listing: \_\_\_\_\_

<input type="checkbox"/> Unlisted <b>\$4.45</b>
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### 2. Long Distance

<input type="checkbox"/> 120 Canada/USA Minutes <b>\$3.50</b>	<input type="checkbox"/> 800 Number <b>FREE</b>
<input type="checkbox"/> 250 Canada/USA Minutes <b>\$8.50</b>	<input type="checkbox"/> Calling Card <b>FREE</b>
<input type="checkbox"/> 500 Canada/USA Minutes <b>\$16.50</b>	<input type="checkbox"/> UNLIMITED Canada/USA Minutes <b>\$19.99</b>

### 3. Internet

<input type="checkbox"/> 5 Mbps- Up to 5 Mbps down/1Mbps up <b>\$48.00 (Copper Only)</b>	<input type="checkbox"/> 100 Mbps- Up to 100 Mbps down/ 10 Mbps up <b>\$85.00</b>
<input type="checkbox"/> 10 Mbps- Up to 10 Mbps down/1Mbps up <b>\$51.00 (Copper Only)</b>	<input type="checkbox"/> 250 Mbps- Up to 250 Mbps down/10 Mbps up <b>\$95.00</b>
<input type="checkbox"/> 20 Mbps- Up to 20 Mbps down/2 Mbps up <b>\$57.00</b>	<input type="checkbox"/> 1000 Mbps- Up to 1000Mbps down/10Mbps up <b>\$115.00</b>
<input type="checkbox"/> 50 Mbps- Up to 50 Mbps down/10 Mbps up <b>\$70.00</b>	<input type="checkbox"/> Additional Upload Speed <b>\$9.95/Mbps</b>
<input type="checkbox"/> Managed Wifi <b>\$5.00 (monthly rental)</b>	<input type="checkbox"/> Brooke Telecom email <b>(FREE)</b>

### 4. Digital Television

#### Theme Packages

#### Movie Packages

<input type="checkbox"/> Brooke Essentials <b>\$47.00</b>	<input type="checkbox"/> Living & Learning <b>\$12.00</b>	<input type="checkbox"/> Mega Movies <b>\$17.50</b>
<input type="checkbox"/> Basic Receiver ( ) <b>\$5.00</b>	<input type="checkbox"/> Lifestyle & Entertainment <b>\$11.50</b>	<input type="checkbox"/> Super Movies <b>\$13.50</b>
<input type="checkbox"/> PVR Receiver ( ) <b>\$10.00</b>	<input type="checkbox"/> Mega Sports <b>\$13.50</b>	<input type="checkbox"/> More Movies <b>\$8.50</b>
<input type="checkbox"/> PVR Whole Home (Fibre Only) <b>\$2.50</b>	<input type="checkbox"/> All 3 Theme Packages <b>\$32.00</b>	<input type="checkbox"/> All 3 Movie Packages <b>\$35.00</b>
<input type="checkbox"/> Ultimate (All Channels) <b>\$110.00</b>	<input type="checkbox"/> Hollywood Suites <b>\$5.00</b>	

**BONUS:** During the 1<sup>st</sup> month of service you will receive all channels for the price of Brooke Essentials

### 5. Cellular (Bundle savings does not include prepaid phone accounts. Please see in store for full cellular details.)

## Brooke Telecom Rental Equipment Agreement

Name: \_\_\_\_\_

Account #: \_\_\_\_\_

Date: \_\_\_\_\_

All Digital Set Top Boxes, TV Service Remotes, Modems, Gigacenters, Wireless Radio, Optical Network Terminals (ONT), and Uninterrupted Power Supply (UPS) installed or provided by Brooke Telecom remain the property of Brooke Telecom.

I, \_\_\_\_\_ agree that:

*(Please Print First Name, Last Name)*

- Rental payments, when applicable will commence on the date of installation and shall be due monthly in advance.
- I am responsible for replacement of batteries in remote controls, when required.
- I will not sell, lease, mortgage, transfer, assign or encumber such equipment.
- I will not reconfigure or re-locate such equipment without Brooke Telecom's knowledge and permission.
- I will take reasonable care with all such equipment and make precautions to protect the equipment from hazardous conditions (*extreme heat, moisture, chemicals, etc.*)
- I will be liable for damage or loss of Brooke Telecom's equipment and pay the undiscounted retail value of such equipment, together with any costs incurred by Brooke Telecom in seeking possession of such equipment (current rates outlined below).
- I will be responsible to return all equipment to Brooke Telecom at my expense upon termination of services.
- If any equipment belonging to Brooke Telecom is not returned, I agree to pay Brooke Telecom the undiscounted retail value of such equipment, together with any costs incurred by Brooke Telecom in seeking possession of such equipment (current rates outlined below).
- If the premises become vacated (*ie: a rental home, apartment building or a house to be demolished*), it is my responsibility to notify Brooke Telecom to arrange to obtain all fixed equipment such as the ONT and UPS. If such equipment belonging to Brooke Telecom is damaged, you agree to reimburse Brooke Telecom the undiscounted retail price of such equipment. (*current rates outlined below*)

Signature: \_\_\_\_\_

### Current Equipment Replacement Rates:

Set Top Box	\$250.00
PVR Set Top Box	\$375.00
TV Settop Box Remote	\$20.00
ADSL Modems	\$60.00
Calix Gigacenter	\$200.00
Cambium Wireless Radio	\$375.00
Telrad Wireless Radio	\$300.00
Calix Optical Network Terminals (ONT)	\$500.00
Uninterrupted Power Supply (UPS for ONT)	\$70.00

# Brooke Telecom

*connecting rural communities since 1911*

## **APPLICATION FOR MEMBERSHIP**

APPLICABLE FOR WIRED SERVICES ONLY

The undersigned, being a customer of Brooke Telecom Co-operative Ltd., applies for membership in the Co-operative and subscribes for a member share of the Co-operative at the price of \$1.00 per share.

The undersigned represents and warrants that he or she:

- a) is the age of eighteen (18) years or over.
- b) Please check which is applicable
  - is a Canadian citizen
  - is not a Canadian citizen

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Joint Membership

Spouse Signature: \_\_\_\_\_

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If you wish NOT to become a member of the Co-operative, please sign below.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Phone Number: \_\_\_\_\_