



ANNUAL GENERAL MEETING

Your Community, Your Co-op, Your Voice



Tuesday
April 15, 2025



Start
7:00 PM



Brooke Telecom Shop
3220 Inwood Rd. Inwood



Make sure you subscribe before the end of the month to not miss out on your new favorite shows



All offices will be closed
Friday, April 18 and Monday April 21 for Easter
Technical Support is available 9am - 5pm @ 519-844-2160 opt. 1



Let's get you connected to **BrookeTel TV**

We have been working at getting all of our TV subscribers converted to our NEW BrookeTel TV. We are so excited for you to experience the new service and all that comes with it such as, Catch Up Guide, Restart, CloudPVR and the ability to no longer use a Set-Top-Box. If you have not connected yet, please contact us at your earliest convenience.



Easter Colouring Contest is open to any one 12 and under.
Colouring sheets can be picked up in office or downloaded off of www.brooketel.coop. **Deadline is April 25,2025.**



Have you ever received an email or text that looks like it's from your bank, asking you to "confirm your account details"? Or maybe a message from someone claiming to be from Netflix, saying your subscription is on the verge of cancellation? Guess what? You might've just been phished!

What is Phishing? Phishing is a sneaky trick used by cybercriminals to steal your personal info, like passwords, credit card numbers, or social security digits. They create fake websites or send fake emails that look real, but they're just luring you in to steal your secrets.

Here are some helpful hints to help identify and protect you from getting "hooked".
More detail can be found at www.brooketel.coop.

Be aware of common phishing techniques such as ;

- 1. Suspicious Sender
- 2. Generic Greetings
- 3. Urgency
- 4. Suspicious Links
- 5. Spelling and/or Grammar Errors
- 6. Attachments

2 Use caution when giving your personal information. A company representative will never ask for information such as banking info or passwords.

3 Be vigilant. If a notification redirects you to a company's website, check the URL details to make sure that it matches the company's before clicking links or entering information.
i.e. amazon.ca *not* amaazon.ca
canadapost.ca *not* canadaposts.ca
libro.ca *not* libro.com

Hover over the link in the email and check the URL displayed to make sure it is the official site.

4 Contact the company directly if you believe you have been a victim of phishing and their fraud department will be able to assist you.

