

Brooke Telecom News

Holiday Hours

<u>OFFICES</u> December 24

Inwood Watford / Petrolia

December 25, 26, 27, 28 December 29 & 30 December 31

Inwood Watford / Petrolia **January 01, 02, 03** 8:00 am - 12:00 pm 9:00 am - 12:30 pm CLOSED Regular Hours

8:00 am - 12:00 pm 9:00 am - 12:30 pm CLOSED <u>TECH SUPPORT</u> December 24 December 25 December 26, 27, 28 December 29 & 30 December 31 January 01 January 02 & 03

8:00 am - 12:00 pm CLOSED 9:00 am - 5:00 pm 8:00 am - 10:00 pm 8:00 am - 12:00 pm CLOSED 9:00 am - 5:00 pm

From the Brooke Telecom family to yours



We have been very busy over the last months, and if you have been traveling within our service area, we are sure that you have noticed this as well. Here is a brief breakdown of what has been happening.

- Confederation Line East of Watford is completely connected and we are installing customers
- Confederation Line West of Forest Road has had fibre buried and service wires for homes are being completed and MOST construction permission forms have been received
- Churchill Line East of Hardy Creek has had fibre buried and MOST construction permission forms have been received
- Lasalle Line between Oil Heritage and Nauvoo Road has had fibre buried, but we are waiting for a number of construction permission forms

Reminder: If you have not sent in your construction permission form, please do so ASAP otherwise we will not be burying a fibre cable to your home. If you lost yours or have questions, please contact our office ASAP at 519-844-2160.



SWIFT

UPDATE

****SPECIAL ANNOUNCEMENT****

As of January 1, 2022, due to the low number of return envelopes being utilized and to reduce waste, we will NO longer be providing these in your monthly bill. While supplies last, you can pick up return envelopes at your local office to help with this transition.

Might we suggest that you choose one of our other convenient alternatives to make your account payment (pre-authorized EFT, through your bank, through our website or SmartHub)



- view your bill
- make a payment
- view bill history
- set up/change Auto Pay Program
- communicate with Brooke Telecom







Nov I - Jan 2 Heart & Home Ch. 429 Love Nature Ch. 287 **BBC** First Ch. 323

Nov I - Dec 13 W Network Ch. 326

Hollywood Suites Ch. 390 - 397

<u>Dec I - Jan 5</u>

W Network Ch. 326

<u>Dec 20 - Jan 2</u> <u>Dec 20 - Jan 2</u> Showcase Ch. 399 HGTV Ch. 281