

BrookeTelecom Newsletter

Inwood
Watford
Petrolia
and in between



**SPECIAL
EVENT**

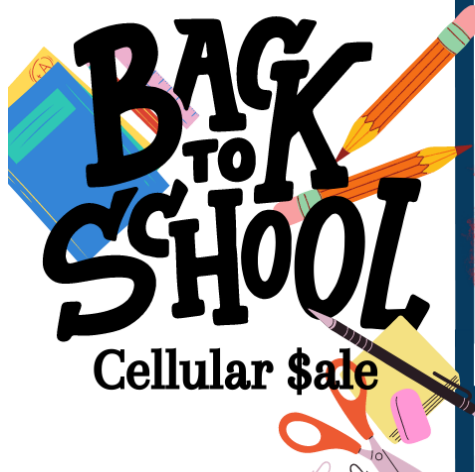
In partnership with Lambton OPP

BrookeTelecom
Presents

Parental Controls and Youth Cyber Safety Seminar

Tuesday, September 12 @ 7 pm

E.L.C.C (East Lambton Community Complex) 61 Centennial Ave, Watford, ON



Receive a \$150 credit on any
NEW Activation or Port In
on 2-yr contact
with a \$75+ plan
Between August 15
and
September 16

OFFICE CLOSURES



MONDAY, SEPTEMBER 4
LABOUR DAY

MONDAY, OCTOBER 2
TRUTH & RECONCILIATION DAY

MONDAY, OCTOBER 9
THANKSGIVING

Free Previews

T+E Ch. 292.....	09/01 - 11/05
Silver Screen Ch. 408.....	10/01 - 10/31
Adult Swim Ch. 400.....	10/01 - 10/31
Sportsman Ch. 174	10/01 - 10/31
BBC First Ch. 323.....	10/30 - 12/31
Love Nature Ch. 287.....	10/30 - 12/31

**Let's work together to save the planet and
save YOU some money at the same time**

**Sign up for E-Billing today
Help reduce our paper waste and save \$1 with
our E-Bill Credit Program.**

Register today on SmartHub or call our offices

Congrats!

**To Our
Brooke Telecom
Annual
2023 Scholarship
Winners**

DAVID LEE

Attending
University of Guelph
Ridgetown Campus

MORGAN HUTSON

Attending
University of Windsor

SOPHIE MCGUGAN

Attending
University of Western Ont.

ASHLEY SAWYER

Attending
Wilfred Laurier University



September / October 2023

Learning To Read A Bill

BrookeTelecom
CO-OPERATIVE LTD.

Bill At A Glance 08/01/2023

BALANCE FROM LAST BILLING 286.14
Payment Received - Thank You 07-31 286.14CR
Previous Balance Due .00

SUMMARY BY SERVICE TYPE (Includes Taxes)

PHONE SERVICE	.42
CALLING FEATURES	11.24
TV SERVICES	7.91
MISCELLANEOUS	1.13CR
INTERNET USAGE	.00
Brooke Alto Long Distance	22.59
BUNDLE 3 SERVICES	245.11
CURRENT BILLING AMOUNT	286.14
Automatic Bank Withdrawal - Do Not Pay	286.14

MESSAGE CENTRE
Total Taxes included in statement:
Harmonized Sales Tax \$32.92
HST Number 13976 7776

Payments received after the bill date will not be reflected on this bill.

Your payment is due upon receipt of this bill. If bill is not paid on or before the date specified on the front of your statement, late payment charges of 1.25% monthly will be applied to your next bill. **Please allow 2-3 business days for the transaction to reach our office. **

Billing Inquiries, Call: 519-844-2160

Please return lower portion with your payment...retain upper portion for your records

08/01/2023 010000

BrookeTelecom
CO-OPERATIVE LTD.
3241 PARK ST
PO BOX 40
INWOOD, ON N0N 1K0

4 5 63

Brooke Telecom CO-OPERATIVE
3241 PARK ST
PO BOX 40
INWOOD ON N0N 1K0

Payment Due 08/31/2023 Total Due \$286.14
Enter Amount Paid
Pay By Bank

This is the first page of your monthly bill statement.

This page gives you a summary of the charges, your balance, due date and the payment portion you are required to mail if you pay by mail or drop box.

This is any balance owing from previous month

This is the balance for services outside of your bundle plans.
Ex. 911 service, calling features and any long distance package.

This is the balance of your total bundled services.
you will see the details on page 2

This is the current months total.

This is the total amount due. This example has no outstanding balances so the total due is the current monthly balance.

This is your Due Date and Total Due.
payments posted to your account by this date avoids late fees. If you mail in your payment, please allow plenty of time for Canada Post to deliver your payment.

BrookeTelecom
CO-OPERATIVE LTD.

MONTHLY USAGE FOR TV: 999-200-5130

Description	Date	Quantity	Amount
Previous Balance Due			.00
TV SERVICES	08/01-08/31		
DISCOVERY VELOCITY HD		1 @ 4.00	4.00
FOX SPORTS RACING		1 @ 3.00	3.00
HARMONIZED SALES TAX			.91
TV SERVICES SUBTOTAL			7.91
BUNDLE 3 SERVICES	08/01-08/31		
LINE RATE ACCESS CHARGE-CLEC RESIDENTIAL			25.75
DOWNLOAD UP TO 1000 MBPS-75 MBPS UPLOAD			120.00
BASIC GIGACENTER MANAGED WIFI			5.00
MESH NODE			49.00
BROOKE ESSENTIALS			10.00
PVR RECEIVER RENTAL			21.00
MEGA MOVIES			13.84CR
6% - 3 SERVICE MEMBER DISCOUNT CLEC			26.20
HARMONIZED SALES TAX			245.11
BUNDLE 3 SERVICES SUBTOTAL			245.11
SUB-TOTAL			253.02
CURRENT BILLING AMOUNT			253.02
Automatic Bank Withdrawal - Do Not Pay			253.02

This is the second page of your monthly bill statement.

This section of the bill will indicate any added packages, features or equipment that is NOT included in your bundle savings. It also gives you the break down of your bundle and what is included in your 2, 3 or 4 service bundle.

Here are any added TV channels. You will notice this is the balance listed on Page 1 under TV Service.

Here are the services included in this 3 service bundle. You will notice this is the balance listed on Page 1 under Bundle 3 Service

BrookeTelecom
CO-OPERATIVE LTD.

MONTHLY USAGE FOR TELEPHONE: (519)898-4383

Description	Date	Quantity	Amount
Previous Balance Due			.00
PHONE SERVICE	08/01-08/31		
911 SERVICE - CLEC		1 @ 0.24	.24
BELL RELAY SERVICE CLEC		1 @ 0.13	.13
HARMONIZED SALES TAX			.05
PHONE SERVICE SUBTOTAL			.42
CALLING FEATURES	08/01-08/31		
CALL DISPLAY - RESIDENCE CLEC		1 @ 5.00	5.00
CALL ANSWER BASIC - RESIDENCE CLEC		1 @ 4.95	4.95
HARMONIZED SALES TAX			1.29
CALLING FEATURES SUBTOTAL			11.24
MISCELLANEOUS	08/01-08/31		
CREDIT - PAPERLESS BILL		1 @ 1.00CR	1.00CR
HARMONIZED SALES TAX			1.13CR
MISCELLANEOUS SUBTOTAL			10.53
SUB-TOTAL			22.59
Brooke Alto Long Distance TOTAL CHARGES			33.12
CURRENT BILLING AMOUNT			33.12
Automatic Bank Withdrawal - Do Not Pay			33.12

This is the third page of your monthly bill statement.

This section of the bill will indicate all charges that are related to Home Phone Service, outside of your Bundle (the bundle only includes the Line Rate, all other expenses are at full value)

Here are the charges issued for 911 calling. You will notice this balance on Page 1 under Phone Service.

Here are the added Telephone features, which are not included in the Bundle Savings. You will notice this balance on Page 1 under Calling Features

Here are charges for any added Long Distance Plan. The details are listed on Page 4 if you choose to add a plan. You will notice this balance on Page 1 under Brooke Alto Long Distance.

Never be afraid to call or come in for billing help. We'd be happy to review it together.