TITLE PAGE

BROOKE TELECOM CO-OPERATIVE LTD

GENERAL TARIFF

Containing:

Terms of Service

Definitions

Tariffs for:

Exchange Service

Inter-Exchange Services

Digital Network Services

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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PREFACE

1. GENERAL

- 1.01 This General Tariff contains the terms and conditions of the basic contract for service that exists between Brooke Telecom Co-operative Ltd., hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to the Ontario Independent Services Tariff Section 1 Item 30, Terms of Service.
- 1.02 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.03 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.04 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.
- 1.05 Pursuant to Decision 2006-14, the Company's local exchange services may be resold in accordance with the conditions of this tariff. However, the resale of residential exchange services is only permitted to provide residential services.

2. TARIFF REVISIONS

- 2.01 Changes will be shown on the revised page as follows:
 - (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
 - (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
 - (c) Only the current changes will be indicated on the page.
- 2.02 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (*).

3. NUMBERING

3.01 Numbering in this Tariff will be shown in the following manner: 120-2.01(a)(1)

- 120 denotes the Section
- 2 denotes the Sub-section
- 2.01 denotes the Item
- (a) denotes the Paragraph
- (1) denotes the Article

4. SALE OF TARIFFS

For information on the sale of this Company's tariff, please refer to the Ontario Independent Services Tariff manual Section 1 Item 111.

CODES AND SYMBOLS

CODE	DENOTES

- C Change in wording or correction
- R Reduction in rate or charge
- A Increase in rate or charge
- N New rate or charge
- NC Denotes no change in rate or charge
- S Reissued matter

ABBREVIATIONS

	DENOMEC	
ABBREVIATIONS	DENOTES	
MHZ	megahertz	
HZ	hertz	
V	110 volts	
8	per cent	
/sec	per second	
A.C.	alternating current	
Amp Hr.	ampere-hour	
A.S.R.	automatic sending and receiving	(teletypewriter)
BIF	business interphone -F	
B.R.A.	base rate area	
B.S.S.	business service systems	
Bus.	business	
C.D.F.	central distribution frame	
C.O.	central office	
Cont 'd	continued	
D.C.	direct current	
D.S.L.T.	dial station line terminal	
E.A.S.	extended area service	
Ext.	extension	
H.F.	high frequency	
I/C	incoming	
Km	kilometer	
L.R.A.	locality rate area	
M.E.S.C.	multi-element service charge	
MRC	monthly recurring charge	
N/A	not applicable	
No.	number	
NRC	non-recurring charge	
P.A.B.X.	private automatic branch exchange	
P.B.X.	private branch exchange	
P.S.R.	page type-sending and receiving	(teletypewriter)
P.T.C.	program transmission channel	
Rev.	revision	
R.G.	rate group	
S/A	special assembly	
S.C.	service charge	
SSB	single side-band	
SS-1	selective-signalling system	
T.V.	television	
TWX	teletypewriter exchange service	
USOC	uniform service order code	
VHF	very high frequency	
WATS	wide area telephone service	
	"The area corebuone pervice	

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GENERAL TARIFF

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TERMS OF SERVICE

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GENERAL TARIFF

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TERMS OF SERVICE

C Cancels pages 2 through 14

GENERAL

C 1. <u>RETURNED CHEQUE CHARGE</u>

For information on Returned Cheque Charge please refer to the OIST Section 1.

GENERAL

C 2. LATE PAYMENT CHARGE

For information on Late Payment Charge please refer to the OIST Section 1.

DEFINITIONS

ADDITIONAL TELEPHONES - See 220 - 1.01.

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASE RATE AREA - The area served by an exchange where Primary Exchange Services are provided at basic rates. Outside of the Base Rate Area but within the same Exchange Area, Extra-exchange distance charges apply. See 100-3.01 and 260-2.01

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signalling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170-2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel".

DEFINITIONS

DEFINITIONS (Cont'd)

CLASS OF SERVICE - When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170-1.01).

- When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

CLOSED CIRCUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

CONNECTING COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

CUSTOMER - means an individual who has requested service and for whom telephone equipment has been installed or provided in designatedpremises by the Company so as to provide the service.

CUSTOMER CHANNELS - Data channels and teletype channels operate at signalling speeds in accordance with various schedules as stated below:

Schedule 1 -operates at signalling speeds up to and including 45 bauds. Schedule 2 -operates at signalling speeds up to and including 55 bauds. Schedule 3 -operates at signalling speeds up to and including 82.5 bauds. Schedule 3A -operates at signalling speeds over 82.5 bauds up to and including 150 bauds.

DEFINITIONS

DEFINITIONS (Cont'd)

CUSTOMER CHANNELS (Cont'd)

Schedule 4 - similar to channels provided for voice-grade channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

DUPLEX OPERATION - Operation that provides for simultaneous transmission in both directions over a channel.

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE - See 100-1.01.

EXCHANGE AREA - See 100-1.01.

EXCHANGE SERVICE - See 100-1.03.

EXTENDED AREA SERVICE - Those exchanges with which toll-free dialling is permitted. See 100 - 3.03).

EXTRA LISTING - See 140-4.01.

FLAT-RATE SERVICE - Primary exchange service furnished at a stipulated basic rate.

FOREIGN-EXCHANGE SERVICE - See 310-1.01.

FOUR-PARTY LINE SERVICE - A common line arranged to serve four main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.03

GRADE OF SERVICE - The term used to describe customers' exchange service with respect to the service or equipment provided. The grades of exchange service furnished are individual line, two-party line and four-party line.

INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. See 180-1.01.

DEFINITIONS

DEFINITIONS (Cont'd)

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

LESSEE - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

LOCAL CHANNEL - See 260-3.

LOCAL MESSAGE - A message between two primary services in the same local-service area.

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100-1.01.

MAIN TELEPHONE (OR MAIN STATION) - As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.

- As used with channels for telephotograph transmission, denotes a station designated by the lessee as the principal station (the term "main telephone" does not apply).

MAIN TELEPHONE SERVICE - Primary exchange service which provides for the use of a central office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

P.B.X. - PRIVATE BRANCH EXCHANGE.

PARTY-LINE SERVICE - See 180-1.0 and 180-1.03.

DEFINITIONS

DEFINITIONS (Cont'd)

PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES - See 100-2.01.

PRIMARY LISTING - See 140-3.01.

PUBLIC TELEPHONE SERVICE - 150-1.01.

RATE CENTRE - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - See 170-3.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

SET - See "Telephone".

STATION - As used in connection with telephone service - See "Telephone". - As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

DEFINITIONS

DEFINITIONS (Cont'd)

TELEPHONE - A telephone instrument connected to permit the sending and receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

TWO-PARTY LINE SERVICE - A common line arranged to serve two main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

EXCHANGE SERVICE - GENERAL

- 1. GENERAL
- 1.01 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local service rates apply, is known as the exchange area or local service area. In some cases, an exchange area includes two or more base rate areas.
- 1.02 When an exchange area contains one wire centre and more than one base rate area, then that wire centre is designated as the rate centre. When more than one wire centre and more than one base rate area exists in an exchange area, then only one of the wire centres is designated as the rate centre.

The rate centre location is used for determining message toll rate distance and in determining local, inter exchange and foreign exchange distance charges.

- 1.03 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local service area, and between such service and the associated toll office.
- 2. PRIMARY EXCHANGE SERVICES
- 2.01 Primary exchange services are the basic services which provide for the facilities essential to the service, according to their respective equipment specifications.
- 2.02 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:
 - (a) Flat-rate services, which consist of Customer services, namely, individual touch tone line service, two-party line service and fourparty line service.
 - (b) Message-rate services, which consist of the following: Public telephone service.

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.01 The exchange names, Central Office (NXX) codes and area codes are as follows:

EXCHANGE NAMES	NXX NO.	AREA CODE
ALVINSTON	847	519
INWOOD	844	519
WATFORD	849	519

3.02 Base Rate Areas

The Alvinston and Watford exchanges serve the rural areas adjacent to the villages of Alvinston and Watford respectively. The Inwood exchange serves the village of Inwood and adjacent rural area.

EXCHANGE SERVICE - GENERAL

3.03 Extended Area Service (EAS)

EAS is provided as follows:

From COMPANY EXCHANGE	To COMPANY EXCHANGE	To PEOPLES EXCHANGE	To BELL EXCHANGE
Alvinston	Inwood Watford		Alvinston Bothwell Glencoe Kerwood Lambeth London Mount Brydges Sarnia Strathroy Watford
Inwood	Alvinston Watford		Alvinston London Oil Springs Petrolia Sarnia Wyoming
Watford	Alvinston Inwood	Forest	Alvinston Kerwood Lambeth London Mount Brydges Sarnia Strathroy Watford

EXCHANGE SERVICE - GENERAL ABRIDGED

4.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

- 4.01 A specific schedule of basic rates for primary exchange (or local) service applies for service within the Base Rate Area.
- 4.02 The initial service period for all primary exchange services is one month.
- 4.03 The following are basic monthly rates for primary exchange service.

Note: additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.

ALVINSTON, INWOOD, WATFORD EXCHANGES

USOC	DESCRIPTION	MONTHLY RATE (See note (c) below)		
0500		Minimum Rate	Maximum Rate	
1LR	Residence - Individual Touch Tone Line		\$27.91 A	
1FL	Business - Individual Touch Tone Line		\$51.45	

USOC	DESCRIPTION	MONTHLY RATE
TFB	PBX Trunk Line	\$45.45

- (a) Equivalent service is provided at a monthly rate of \$3.85 (USOC B32) for each line so arranged.
- (b) Emergency Reporting telephone is classified as a Business service.
- (c) Subject to a rate range. The minimum rates are filed in confidence.

1. GENERAL

- 1.01 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for the customer. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.
- 1.02 Service charges apply in addition to other rates and charges unless otherwise stated.
- 1.03 In general a service charge applies for each item of service or equipment.
- 1.04 An additional charge may be made based on the additional actual expense incurred when:
 - (a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or
 - (b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.
- 1.05 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.
- 1.06 A service charge does not apply for the following:
 - (a) Repair work, except for those conditions when Section 80-4.03, 4.04, 4.05 (Terms of Service) and Section 850 (Customer Provided Equipment) apply.
 - (b) The removal of service, equipment, and/or facilities.
 - (c) A change from one grade of main telephone service to another type of service (individual line or two-party line).
 - (d) Work that the Company initiates for service reasons.
 - (e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

2. MULTI-ELEMENT SERVICE CHARGES

- 2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.
- 2.02 The four service charge elements are described as follows:
 - (a) <u>ADMINISTRATION CHARGE</u> An Administration Charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Administration Charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) <u>LINE CONNECTION</u> A Line Connection Charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.
 - A Line Connection Charge applies:
 - for each telephone line connected to the network;
 - for other bridging connections carried out in the central office;
 - for each customer's request that results in a change in telephone number.
- (c) <u>PREMISES VISIT</u> A Premises Visit Charge applies to the travel time spent in reaching a customer's premises. A Premises Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Premises Visit Charge does not apply to subsequent visits required to complete an order for which a Premises Visit Charge has already been applied.

(d) <u>PREMISES WORK CHARGE</u> A Premises Work Charge applies for each item of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

3. SERVICE CHARGES SCHEDULE

The following charges are applicable to both Business and Residence services.

SERVICE CHARGE ELEMENT	USOC	SERVICE CHARGE
a) Administration Charge		\$25.00
b) Line Connection		\$25.00
c) Premise Visit		\$30.00
d) Premise Work		\$20.00

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES

The following table shows the application of MESC charges by work function. One or more work functions are required for the installation, change, reconnection or change of location of a service requested by a customer.

WORK FUNCTION	ADMIN CHARGE	LINE CONNECT CHARGE	PREMISES VISIT CHARGE	PREMISES WORK CHARGE
<pre>Receiving, recording and processing Customer's request. Apply: - once for each request regardless of number of items to be completed on same premises at same time and for same billing number.</pre>	x			
<pre>Connecting telephone line to the network. Apply for: - each line connected to the network - other bridging connections in the Central Office - each customer's request resulting in a number change.</pre>		x x x		
Visit to Customer's premises to complete <u>a Customer's request</u> . Apply for each visit whether work is done or not. <u>Does not</u> apply to subsequent visits to complete an order where a Premises Visit charge has already been applied.			x	
Work performed at the Customer's premises at Customer's request. Apply to install, move or change a telephone line or miscellaneous equipment.				x

5. OTHER EQUIPMENT AND SERVICE CHARGES

Certain equipment and service items have specific charges assigned and in which case Multi Element Service Charges are not applicable.

6. DIAGNOSTIC MAINTENANCE CHARGE

Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

TELEPHONE SET LOSS CHARGE

CONSTRUCTION CHARGES

1. GENERAL

- 1.01 Construction charges apply for the following:
 - (a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.
 - (b) For certain facilities provided on the private property of the applicant, customer or lessee.
- 1.02 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided and the time at which it does the work. It makes an additional charge based on the additional expense incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.
- 1.03 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.
- 1.04 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE

2.01 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

CONSTRUCTION CHARGES

- 2. CONSTRUCTION ON A PUBLIC THOROUGHFARE (Cont'd)
- 2.02 When construction, in addition to this reasonable amount as specified in subsection 2.01, is furnished to provide the facilities requested by the applicant, customer or lessee, a construction charge applies based on the expense incurred by the Company.

3. CONSTRUCTION ON PRIVATE PROPERTY

- 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.
- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.

4. INTERIOR CONSTRUCTION

- 4.01 The Company normally installs exposed wiring in buildings except as follows:
 - (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the Company, the latter installs wiring in it without additional charges.
 - (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
 - (1) The size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
 - (2) The Company decides the type of wiring to be used and the method of installing it.

CONSTRUCTION CHARGES

4.01 INTERIOR CONSTRUCTION (Cont'd)

- (3) Should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
- (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.
- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.
- 4.03 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.
- 4.04 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi Element Service Charges apply accordingly.

DIRECTORY LISTINGS

C For information on Directory Listings please refer to the OIST Section 9.

PUBLIC TELEPHONE SERVICE

1. GENERAL

1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

4.01 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

- 5.01 A rate of 25¢ applies for each originating local call.
- 5.02 Regular rates apply for message toll service.

BUSINESS AND RESIDENCE SERVICE

1. GENERAL

1.01 The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. BUSINESS SERVICE

- 2.01 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.
- 2.02 The business classification applies in such circumstances as the following:
 - (a) When a directory listing indicates other than primarily domestic use.
 - (b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.
 - (c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.
- 2.03 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:
 - (a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.
 - (b) A customer to both Business and Residence service may have either of the following:
 - (1) Connection of residence service with terminating equipment of the customer's business service.
 - (2) An additional telephone connected to the residence service at the location of the customer's business service.
- 2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

BUSINESS AND RESIDENCE SERVICE

3. RESIDENCE SERVICE

3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

INDIVIDUAL AND PARTY LINE SERVICE

1. GENERAL

- 1.01 Individual-line service is a grade of customer exchange service that provides for the connection of one main telephone to a central office line.
- 1.02 Two-party service is a grade of customer exchange service that provides for the connection of two main telephones to the same central office line.
- 1.03 Four-party service is a grade of customer exchange service that provides for the connection of four main telephones to the same central office line.

2. REGULATIONS

- 2.01 The Company reserves the right to determine which party line telephones shall be connected to any central office line and to connect business and residence telephones to the same line when the service is not impaired thereby.
- 2.02 Arrangements may be made for a customer to have two main telephone services at different locations within the same wire centre area so that calls for both services can be received at either or both service locations.
 - (a) If the two services are connected to the same central office line, no further arrangements are required, the two party line service rate applies for each service.
 - (b) If the two services are connected to different central office lines, the lines are interconnected in the central office without additional charge. Only one main telephone service can be connected to each central office line and the individual line service rate applies for each service.

3. RATES

3.01 Rates for individual, two party and four-party services are given in Section 100.4.

ADDITIONAL TELEPHONES

1. GENERAL

1.01 An additional telephone is a telephone connected with the same primary service as a main telephone.

2. REGULATIONS

- 2.01 Additional telephones are ordinarily installed in the same building as the main telephones but when facilities are available they may be installed:
 - (a) On any premises of the same customer.

(b) On premises of other than the customer if a separate primary service is furnished there.

NOTE: Channels that connect main and additional telephones in different buildings are subject to distance charges (See Section 260 and Section 690).

- 2.02 The number of additional telephones with bells that may be installed with a main telephone is governed by the limitation on the number of bells installed on one line. The Company may determine the number of additional telephones without bells to be installed with a main telephone.
- 2.03 The Company does not undertake to provide satisfactory transmission on any call on which two or more telephones connected with the same service are used simultaneously.
- 3. RATES
- 3.01 Additional telephones are provided by the Company at the rates and charges specified in this Tariff.

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

INTRA AND EXTRA EXCHANGE CHANNELS AND DISTANCE CHARGES

1. GENERAL

- 1.01 The regulations and charges herein apply to channels that are provided to meet special requirements of customers and also the extension of primary exchange services beyond the base rate area but within the exchange area of the serving exchange. Such charges are in addition to the other rates and charges applicable.
- 1.02 Charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

2. EXTRA-EXCHANGE DISTANCE CHARGES

2.01 Extra-exchange distance charges apply to primary exchange services, other than four-party access lines that are located outside the base rate area but within the exchange area. The charges are based on the route distance between the building in which the telephone or switchboard is located and the nearest point on the boundary of the base rate area, and are as follows:

USOC	DESCRIPTION	MRC	SC
1LXX1	Individual line service Each 1/4 mile or fraction thereof. See note a)	\$0.70	MESC
1LXX2	Two-party line service Each 1/4 mile or fraction thereof. See note a)	\$0.35	MESC

Note a) The extra-exchange distance charge is limited to a maximum of twelve 1/4 miles for each application.

INTRA AND EXTRA EXCHANGE CHANNELS AND DISTANCE CHARGES

3. LOCAL CHANNELS

- 3.01 General
 - (a) Charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines:
 - (b) Voice-grade local channels are furnished by the Company with a band-width to carry telephone speech or its equivalent.
 - (c) The monthly channel charge provides for one pair of wires or the equivalent.

3.02 Rates and Charges

(a) Channels between buildings on same continuous property:

(1) Two-point voice grade local channel:

USOC	DESCRIPTION	MRC	SC
EXT	Off premise channel - bus and res, flat rate charge	\$1.30	MESC

FOREIGN EXCHANGE SERVICE

1. GENERAL

- 1.01 Foreign exchange service is primary exchange service furnished from an exchange which does not normally serve the area in which the foreign-exchange customer is located. It is provided at the discretion of the Company and subject to the availability of suitable facilities and to the requirements of exchange service and message toll telephone service.
- 1.02 Foreign exchange service is furnished with individual line service, except as otherwise specified in this Tariff.
- 1.03 Foreign exchange service is furnished in accordance with the methods that best suit plant and operating requirements of the Company. When the Company has to install special equipment or incur any unusual expense in order to furnish the service, an additional charge based on the equipment installed or other expense incurred. The Company may also specify an initial service period in excess of that otherwise applicable, in accordance with Section 80-20.01.
- 1.04 Extra listings are provided without additional charge as follows:
 - (a) When the customer has service from each exchange: one listing provided in the alphabetical list of the foreign exchange and one in that of the normal exchange.
 - (b) When the customer has service from the foreign exchange only: one listing provided in the alphabetical list of the normal exchange.
 - (c) Such listings contain a suitable reference to the service furnished from the other exchange.
- 1.05 Service charges and the local service area of telephones connected for foreign exchange service are those of the foreign exchange.
- 1.06 The channel measurement and rate distance for the inter-exchange part of each central office line or trunk line are specified as follows:

Channel measurement See Section 690 Rate distance See Section 690

1.08 The monthly charge is that specified in Section 690.

MISCELLANEOUS EQUIPMENT AND SERVICES

6. CUSTOM CALLING FEATURES

- 6.01 These features are furnished with individual line service, excluding the semipublic telephone service. They are provided through a digital central office, subject to the availability of suitable facilities.
- 6.02 The following custom calling features are provided:
 - (a) Call Forwarding (CFV) provides for the transfer to another telephone of incoming calls by dialling a code and the telephone number of the service to which the calls are to be transferred.
 - (b) Call Forwarding Busy (CFB) provides for the transfer to another telephone of incoming calls when the called line is busy. The feature can be activated and deactivated by the customer by dialling a code and the telephone number to which the calls are to be transferred.
 - (c) Speed Calling (SP) permits a customer to place calls to a previously designated list of frequently called numbers by dialling a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
 - (d) Three-way Calling (TWC) provides for the ability of a customer to place a call to two different telephone numbers, and, by performing a hookswitch flash, to speak with both parties at the same time.
 - (e) Call Waiting (CW) provides the ability for a customer to receive an incoming call when his central office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.
- 6.03 The following rates and charges apply and are in addition to other rates and charges applicable:
 - (a) Call Forwarding Variable

USOC	DESCRIPTION	MRC	SC
CFB	Business	\$3.00	MESC
CFR	Residence	\$3.00	MESC

6. <u>CUSTOM CALLING FEATURES</u> (Cont'd)

(b) Call Forwarding Busy

USOC	DESCRIPTION	MRC	SC
CFBLB	Business	\$3.00	MESC
CFBLR	Residence	\$3.00	MESC

(c) Speed Calling

USOC	DESCRIPTION	MRC	SC
SC8B	8 Code Speed Calling - Bus	\$1.00	MESC
SC8R	8 Code Speed Calling - Res	\$1.00	MESC
SC30B	30 Code Speed Calling - Bus	\$2.00	MESC
SC30R	30 Code Speed Calling - Res	\$2.00	MESC

(d) <u>Three-Way Calling</u>

USOC	DESCRIPTION	MRC	SC
3WAYB	Three-way Calling - Bus	\$1.00	MESC
3WAYR	Three-way Calling - Res	\$1.00	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

6. CUSTOM CALLING FEATURES (Cont'd)

(e) <u>Call Waiting</u>

USOC	DESCRIPTION	MRC	SC
CLWTB	Call Waiting - Bus	\$1.00	MESC
CLWTR	Call Waiting - Res	\$1.00	MESC
CLWT2B	Call Waiting Package - <u>Bus</u> (Call Waiting & Cancel Call Waiting)	\$2.00	MESC
CLWT2R	Call Waiting Package - <u>Res</u> (Call Waiting & Cancel Call Waiting)	\$2.00	MESC

(f) Vertical Service Package

USOC	DESCRIPTION	MRC	SC
CFPB	CFV-CW-TWC-SP8 BUSINESS	\$3.00	MESC
CFPR	CFV-CW-TWC-SP8 RESIDENCE	\$3.00	MESC
ESS	CFV-CW-TWC-SP8 SGN BUSINESS	\$5.50	MESC
ESR	CFV-CW-TWC-SP8 SGN RESIDENCE	\$5.50	MESC
ESU	CFV-CW-TWC-SP30 BUSINESS	\$4.00	MESC
EST	CFV-CW-TWC-SP30 RESIDENCE	\$4.00	MESC
ESX	CFV-CW-TWC-SP30 SGN BUSINESS	\$6.50	MESC
ESW	CFV-CW-TWC-SP30 SGN RESIDENCE	\$6.50	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

7. CALL MANAGEMENT SERVICE

- 7.01 Call Management Service (CMS) is comprised of network based line features which are furnished with individual line primary exchange services except Public and Semi-Public telephone services. The provision of these features and the ability to furnish the telephone number from which a call originates are subject to the availability of suitable facilities.
- 7.02 The following CMS features are provided:
 - (a) Automatic Call Back allows the customer who encounters a busy number to dial an access code and have a call setup performed automatically when the called number becomes free.
 - (b) Automatic Recall enables a customer to place a call to the last number from which a call was received regardless of whether the call was answered by the customer and whether the customer knows the number of the party who called.
 - (c) Calling Number Delivery allows the customer's visual display equipment to receive and display a calling party's directory number. The customer must have a display device which is compatible with CMS.
 - (d) Calling Name Delivery allows the customer's visual display equipment to receive and display a calling party's name. The customer must have a display device which is compatible with CMS. Calling Number Delivery is a prerequisite for Calling Name Delivery.
 - (e) Visual Call Waiting is an integrated package comprised of Calling Number Delivery, Calling Name Delivery, and Call Waiting, enhanced to also provide a visual display of the name and number of an incoming call to an off-hook customer. As an exception, calls made with Call Blocking invoked will result in "Private Name/Private Number" being displayed. Visual Call Waiting is only available to customers who are Calling Number-Calling Name Delivery capable and who use a Spontaneous Call Waiting with Identification (SCWID) compatible display terminal.

MISCELLANEOUS EQUIPMENT AND SERVICES

7.03 The following rates and charges apply to each CMS feature for each line equipped and are in addition to other applicable rates and charges:

USOC	DESCRIPTION		MRC	SC
BLCRB	AUTOMATIC CALL BACK	- Bus	\$2.00	MESC
BLCRR		- Res	\$2.00	MESC
ARB	AUTOMATIC RECALL	- Bus	\$2.00	MESC
ARR		- Res	\$2.00	MESC
CNDB	CALLING NUMBER DELIVERY	- Bus	\$2.00	MESC
CNDR		- Res	\$2.00	MESC
CNADB	CALLING NAME DELIVERY	- Bus	\$2.00	MESC
CNADR		- Res	\$2.00	MESC
VCLWTB	VISUAL CALL WAITING	- Bus	\$7.00	MESC
VCLWTR		- Res	\$7.00	MESC

- 7.04 Calling Number Delivery Blocking is offered without charge to all customers as part of the basic network service without the need for request by customers.
- 7.05 Call Trace is offered without charge to all customers who request it.
- 8. TEEN SERVICE
- 8.01 Teen Service enables two telephone numbers to be assigned to an individual line service. Each telephone number has a different ringing pattern so that the called party can determine which number has been called. A typical application would be for parents to be called with one of the assigned numbers and their children to be called by the second number. Customers having the Call Waiting feature assigned to their line will receive distinctive Call Waiting tones for each of the assigned numbers. The provision of this feature is subject to the availability of suitable facilities.
- 8.02 The rates for Teen Service are in addition to other applicable rates and charges as specified in the Company's Tariff.

USOC	DESCRIPTION	MRC	SC
CMSTL	Teen Service	\$3.00	MESC

MISCELLANEOUS EQUIPMENT AND SERVICES

9. WARM LINE SERVICE

- 9.01 Warm Line Service is a line feature which causes a pre-assigned number to be automatically dialled if a subscriber attempts to make a call but does not dial a number within 20 seconds. The subscriber may make calls in the normal manner or else go to the pre-assigned number by just staying offhook. As an example, immediate access can be provided to an emergency number in the case of a subscriber needing help but is unable to dial out.
- 9.02 The rates for Warm Line Service are in addition to other applicable rates and charges as specified in the Company's Tariff.

USOC	DESCRIPTION	MRC	SC
AWLB1	Business	\$1.00	MESC
AWLR1	Residence	\$1.00	MESC

10. AUTOMATIC WAKE-UP SERVICE

- 10.01 Automatic Wake-up Service rings the user's telephone at a predetermined time. The time is set by the user dialling an access code and then dialling the time (military format) when the phone is required to ring.
- 10.02 The rates for Automatic Wake-up Service are in addition to other applicable rates and charges as specified in the Company's Tariff.

USOC	DESCRIPTION	MRC	SC
EWB	Business	\$1.00	MESC
EWA	Residence	\$1.00	MESC

11. ALARM COUPLER

- 11.01 An Alarm Coupler is an interface device for connecting a security alarm system to an access line. The device includes features for allowing preference to be given to alarm calls and for disconnecting the alarm system from the access line for diagnostic routines while maintaining the connection to the access line for terminal equipment.
- 11.02 The rates for the Alarm Coupler are in addition to other applicable rates and charges as specified in the Company's Tariff.

USOC	DESCRIPTION	MRC	SC
ACP	Alarm Coupler	\$5.00	MESC

C 12. BUSY LINE VERIFICATION AND INTERRUPTION

For information on Busy Line Verification and Interruption Service please refer to the OIST Section 4.

MISCELLANEOUS EQUIPMENT AND SERVICES

C 13. <u>CALL BLOCKING SERVICE</u>

For information on Call Blocking Service please refer to the OIST Section 4.

C 14. GRANDFATHERING OF ROTARY DIAL SERVICE ON INDIVIDUAL LINES

For information on Grandfathering of Rotary Dial Service on Individual Lines please refer to the OIST Section 4.

1. GENERAL

- 1.01 Inter-Exchange services and channels provide for communication between exchanges or other rate centres.
- 1.02 The Company does not set rates for Message Toll Service which include:
 - (a) Two-point service
 - (b) Conference service
 - (c) Overseas service
 - (d) Ship, Train and Aircraft service.
- 1.03 The Company also does not set charges and rentals for those portions of leased or rented Inter-Exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other Carriers.
- 1.04 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

800 TELEPHONE SERVICE

800 SERVICE - CANADA

1. SERVICE DESCRIPTION

- 1.01 800 Service Canada is a network service which allows the customer to receive incoming customer-dialled calls originating from points within Canada. 800 Service - Canada calls are toll free to the caller.
- 1.02 An 800 number can terminate on a single line or on a group of equivalent lines. The calls to an 800 number are routed to either the number associated with the single line or a number associated with a line within the equivalent group of lines. This number is hereafter referred to as the conversion number.
- 1.03 Only one conversion number is assigned to an 800 number.
- 1.04 More than one 800 number can terminate on the same conversion number.

2. TERMS AND CONDITIONS

- 2.01 Each dedicated access line provides one-way incoming service only and includes a single connection to a demarcation point on a customer premises, at a mutually agreed point.
- 2.02 A minimum service period of one month applies.
- 2.03 More than one 800 number, either in Canada or the U.S. service, can terminate on the same group of access lines.
- 2.04 800 Service Canada is not furnished as a Foreign Exchange Service.
- 2.05 This service may not be resold or shared to provide Message Toll Service or other interexchange voice services.
- 2.06 800 Service Canada is furnished subject to the availability of suitable facilities.
- 2.07 An 800 Service Canada customer may not receive calls from an exchange of a telephone system that does not participate in the provision of 800 Service Canada.
- 2.08 An 800 Service Canada call that is received from within the customer's local calling area is chargeable at the rate for the home NPA. If the customer elects to receive calls from the home NPA, local calls cannot be blocked and the home NPA rate applies.

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800 TELEPHONE SERVICE

- 2. <u>TERMS AND CONDITIONS</u> (Cont'd)
- 2.09 Calls must be customer dialled. As an exception, 800 Service Canada calls may be placed with the operator for completion in the following instances:
 - a) Calls that originate from exchanges where direct dialling is not provided.
 - b) Calls that originate from a coin, mobile, ship or aircraft telephone service.
 - c) Calls that are placed by guests of hotels with P.B.X. service.
- 2.10 An 800 Service Canada subscriber may be listed in the directories of the Company at the rates shown for Business Extra Listings. Customers may also be listed in the directories of other Canadian telephone companies at the rates specified in their respective tariffs.
- 2.11 The customer has the option of receiving calls over dedicated or non-dedicated access lines.

3. RATES AND CHARGES

USOC	DESCRIPTION	MRC	SC
8DA	800 Service Dedicated Access	\$30.00	MESC
8EC	800 Service Non-Dedicated Access	\$8.00	MESC

INTER-EXCHANGE DISTANCE CHARGES - GENERAL

1. GENERAL

- 1.01 Inter-exchange distance charges or rentals apply to channels provided between exchanges or other rate centres.
- 1.02 The Company provides voice-grade, inter-exchange, channels with band-widths to carry telephone speech or its equivalent.

2. CHANNEL MEASUREMENT

- 2.01 Voice-Grade Channels
 - (a) For a two-point channel, the distance charge or rental is based on the rate distance between wire centres or rate centres (Section 100-1.02) in the exchanges in which the customer's or lessee's telephones or service points are located as follows:
 - Adjoining exchanges between wire centres in whose areas the telephones or service points are located except as in (2) below.
 - (2) Non-adjoining exchanges between the rate centres of exchanges, except for a channel provided between an exchange or rate centre of the Company and a rate centre of another telephone company in which case the measurement is made between the two rate centres via the point(s) of connection. The percentage of this measurement which lies in the Company's territory is then applied to the actual airline distance between the rate centres to determine the charge for the Company's portion.

INTER-EXCHANGE DISTANCE CHARGES - GENERAL

3. RATES AND CHARGES FOR INTER-EXCHANGE CHANNELS AND THE ASSOCIATED LOCAL CHANNELS

(a) Link

The link charge applies for links provided by the Company for each originating and terminating point on a channel and at the originating and terminating point of each leg of a multi-point channel and may require either or both of the following:

USOC	DESCRIPTION	MRC	SC
FXL	IX Link for FX Service	\$15.00	MESC

(b) Distance

Distance charges per channel consist of a charge per mile for each mile or fraction thereof.

USOC	DESCRIPTION	MRC	SC
FXVCM	Voice Channel for FX service, per mile	\$6.75	MESC

NOTE 1: Distance charges do not include local channel charges.

2: For channels inter-connected with other Carriers' facilities, the charges of the inter-connecting Carrier(s) are added to the Company's charges.

OTHER SERVICES AND FACILITIES - GENERAL

1. GENERAL

- 1.01 The following sections in the 800 and 900 series, specify rates, rentals, charges and regulations for the following:
 - (a) Telephone services other than exchange and inter-exchange service.
 - (b) Use of certain customer-provided equipment with the Company's facilities.
 - (c) Lease of channels.
 - (d) Arrangements for data transmission.
- 1.02 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.03 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

CALL ANSWER SERVICE

N 1. GENERAL

- 1.01 Call Answer is a voice answering service for residential and business users. Incoming calls not answered directly are routed to a personalized pre-recorded announcement requesting callers to leave a voice message to be subsequently retrieved by the Call Answer subscriber.
- 1.02 The facilities for this service are located in the central office and are remotely controlled from any touch tone telephone. A personal password is used to ensure privacy and security.

2. RATES AND CHARGES

The following monthly rates apply to Company provided Integrated Voice Messaging System (IVMS). In addition Call Forward Busy/Call Forward No Answer custom calling features and message waiting indication are provided as part of this service where equipment is available.

USOC	DESCRIPTION	MRC	SC
CARBP	Call Answering Basic - Residential	\$4.95	MESC
CABBP	Call Answering Basic - Business	\$5.95	MESC
CABE1	Additional line answered	\$3.00	MESC

CALL ANSWER SERVICE

3. INTEGRATED VOICE MESSAGE SYSTEM (IVMS)

- 3.01 IVMS is a Digital Multiplex System based service providing integration between a Digital Central Office (DCO) and an external Voice Messaging System (VMS) using Voice Message Services Interface technology. IVMS includes the required access arrangements to allow voice information to be transferred between the DCO switching equipment and an external voice messaging system.
- 3.02 IVMS is provided with touch tone equipped individual line service.
- 3.03 IVMS provides the capability of answering calls and recording messages associated with these calls.
- 3.04 The following rates and charges apply for IVMS access arrangements and are in addition to other rates and charges:

USOC	DESCRIPTION	MRC	sc
	Data Access Port, each (See Note 1)	\$285.00	See Note 2
	Voice Access Lines, each	\$50.00	MESC

- Note 1: In addition a Schedule 4 type 4 Data Channel with a company provided private line 202 type modem on each end is required between the DCO Central Office and the VMS equipment located in the DCO Inwood wire centre area. The monthly rate for each 202 type modem is \$40.00 with a service charge of \$100.00. In addition distance charges are applicable as specified in section 260.
- Note 2: Where no service charge is specified see Service Charge Section 110.
- 4. INTRODUCTORY OFFER

For individual line touch tone customers who subscribe to Call Answer Service within 2 months of the introduction date of this service the MESC will be waived.

TELEPHONE NUMBER ACCESS SERVICE

1. GENERAL

- 1.01 Telephone Number Access (TNA) service provides the central office equipment and facilities necessary for the provisioning and out-pulsing of seven-digit telephone numbers, outgoing from the Company's serving central office to a service provider's terminal equipment or mutually agreed upon point of interconnection in the same exchange or in another exchange.
- 1.02 The Companies' facilities shall be used exclusively between the Companies' serving office and the Paging Companies' radio paging terminals or mutually agreed upon point of interconnection.

2. TNA SERVICE

- 2.01 The service is intended to address the TNA requirements of customers, hereinafter referred to as "service providers", for the following specific applications only:
 - (a) TRANSPORTATION INFORMATION SYSTEMS (TIS) Provides out-pulsing to customer-provided TIS terminal equipment which then provides schedule information to callers.
 - (b) TELEPHONE ANSWERING BUREAUX (TAB) Provides out-pulsing to a customer-provided TAB terminal where calls are answered.
 - (c) LOCAL PAGING SYSTEMS In addition to (a) and (b) above, the service provides for seven-digit out-pulsing, Trunk Link and Access Channel requirements of Switched Network Access for Radio Paging Systems Operators.

3. CONDITIONS OF SERVICE

- 3.01 The service is provided subject to the availability of facilities and appropriately equipped central offices and is provided subject to the following conditions:
 - (a) Service providers may reserve quantities of seven-digit telephone numbers with out-pulsing for future use, at the rates and charges specified in 5, following. The reservation will be for a minimum period of one month and numbers so reserved will remain as such until placed in service or released by the service providers.
 - (b) The reservation or placing in service of telephone numbers does not provide for directory listings of such numbers. Should a service provider's customer want a directory listing for an assigned telephone number, such listing will be provided, when requested by the service provider, at the rates and charges for business extra listings specified in section 140, sub-section 6.

TELEPHONE NUMBER ACCESS SERVICE

4. FACILITIES

- 4.01 TNA service is comprised of analogue facilities as outlined in (a) below, plus seven-digit telephone numbers with out-pulsing as outlined in (b) below.
 - (a) ANALOGUE
 - (1) Analogue Access Channel This component is a jack-ended 2-wire, analogue, voice-grade facility from the Company's serving central office to a service provider's terminal equipment or mutually agreed upon point of interconnection. Distance charges apply at rates specified in section 690, sub-section 3(b).
 - (2) Analogue Link This component is the portion of the central office equipment associated with the termination of the Access Channel. It is categorized as a Trunk Line since it is associated with an Access Channel over which digits of a seven-digit telephone number are out-pulsed to the service provider's terminal equipment or mutually agreed upon point of interconnection.
 - (b) TELEPHONES NUMBERS WITHOUT OUT-PULSING

This component provides a service provider with one or more unique switched network addresses thereby permitting proper call routing.

5.0 RATES AND CHARGES

The monthly rates and service charges for TNA service are the following:

USOC	DESCRIPTION	MRC	sc
TNA-T	Analogue Trunk	\$20.00	MESC
TNA-C	Access Channel	8.60	MESC
TNA-N	Seven-Digit Number - In Use (Minimum of 25)	\$0.36	*MESC
TNA-NR	Seven-Digit Number - Reserved (Minimum of 25)	\$0.16	*MESC

*The Non-Recurring Service Charge of \$100.00 is for each group of numbers.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.02 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.03 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.04 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.05 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.06 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements here-in. If, in the Company's judgment, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL (Cont'd)

- 1.07 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.
- 1.08 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in Section 80-16.
- 1.09 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE

2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

2.02 Two-Party and Four-Party Line Services

Two-party and four-party line customers may provide and attach certified telephone equipment (item 1.09) to the Company's jack connection.

The telephone sets must be inspected and approved by the Company prior to connecting to two-party and four-party service.

3. MULTI LINE SERVICE

- 3.01 Multi-line customers may provide and attach to the Company's facilities certified terminal equipment (item 1.09). The equipment is connected at the demarcation point on the customer's premises.
- 3.02 Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

4. DIAGNOSTIC MAINTENANCE CHARGE

- 4.01 The customer, residence or business, is responsible for the operation and maintenance of customer-provided equipment, apparatus or devices attached or connected to or used with the Company's facilities.
- 4.02 When diagnostic testing is made to determine the source of a trouble, and only if the source of the trouble is found to be within the customer-provided equipment, apparatus or devices, the following service charge applies:

\$25.00 (USOC:) for each trouble reported.

5. INSPECTION AND MODIFICATION CHARGE

- 5.01 The Company provides inspection and modification services for selected types of customer-provided sets.
- 5.02 The telephone sets, upon modification, can be connected to two-party and four-party line services.
- 5.03 The applicable non-recurring service charges to inspect and modify a customer-provided telephone set are:

DESCRIPTION	SERVICE CHARGE
Inspect at Company's office	\$8.50
Inspect and modify at Company's office	\$17.00