



Secure Wi-Fi for Your Community

Experience safe and secure internet access throughout your community with SmartTown's innovative Wi-Fi solution.

- ➔ Enhanced Security
- ➔ Automatic Connection
- ➔ IoT Device Support

How SmartTown Works

Find Hotspot)))

Locate a SmartTown Wi-Fi hotspot in your community's public spaces.

Set Up)))

Complete a simple and easy set up process, taking no more than a few minutes.

Authenticate)))

Once authenticated, users don't need to log in ever time they connect to SmartTown Wi-Fi.

Connect)))

Enjoy secure, encrypted internet access with advanced content filtering

KEY FEATURES



Enhanced Security

WPA3 encryption and network-level protection against malicious threats.



Passpoint Technology

Automatic network discovery, authentication and connection between hotspots.



Fully Managed

End to end cloud management ensures exceptional user experience.

CONNECTING



For Residents

Download the Passpoint profile for automatic connection to SmartTown networks.



For Visitors

Access the network using a QR code or through the captive portal with SSID: XXXXXX.



For IoT Devices

Use the hidden SSID for connected devices that aren't Passpoint compliant.



SmartTown prioritizes user privacy and security. For detailed information about data protection and privacy policies, users are encouraged to visit [URL] to learn more. This resource provides comprehensive answers to common privacy concerns, ensuring transparency and building trust within the community.



FAQ

What is SmartTown?

SmartTown is a new service that provides a safe and secure Wi-Fi experience to subscribers and visitors in the community. SmartTown utilizes the latest network security and content filtering to provide a private, secure, safe, and authenticated experience.

Is it difficult to authenticate the network?

No, it is a simple process that should take no more than a few minutes to set up on mobile devices. There is no requirement for a user to provide any personal information or any type of payment.

How does SmartTown work?

[BSP] will build Wi-Fi hotspots in public spaces throughout the community. This fully managed service will enable visitors and subscribers to connect to Wi-Fi wherever SmartTown is available.

How do users connect to the SmartTown network?

If the user has downloaded the Passpoint profile, they will automatically connect to the network. For visitors/guests, access is provided by a QR code or through a captive portal with SSID: XXXXXX

How is SmartTown different from traditional Community Wi-Fi?

SmartTown is a secure community Wi-Fi service, but it is not an open network. To ensure users on the SmartTown network are safe, connecting to the network requires an authentication process. This process ensures that a user's data is encrypted, and their data is fully protected with network-level security application to proactively keep malicious websites, viruses, and intrusions away from the network, 24x7.

What is Passpoint?

Wi-Fi CERTIFIED Passpoint® is an industry-wide solution that streamlines Wi-Fi access and eliminates the need for users to find and authenticate a network each time they visit. Key Features of Passpoint include:

- Automatic network discovery and selection
- Seamless network access and roaming between hotspots.
- Enhanced WPA3™ security

Will a user have to log into the network every time?

No, once a user downloads the Passpoint profile, a user will automatically connect to the SmartTown community.

How are IoT devices supported?

Point-of-sale machines, cameras, and other connected devices are not Passpoint compatible. However, a hidden SSID for connected devices can be activated on community hotspots to allow for connectivity of these devices.

Will a user's data be secure and private using SmartTown?

Yes, SmartTown utilizes the latest network security and content filtering to provide a private secure, safe and authenticated experience for users.